



2021- 2023

CANCELLATION POLICY



AIRPORT CANCELLATION POLICY

Talkabout Tours must be notified if you need to cancel your transfer or there are any changes to your flight schedule at least 6 hours before the scheduled arrival. For cancellations received and acknowledged a full refund is available.

You must ensure you get a written or verbal reply from Talkabout Tours ensuring the message has been received. If we do not receive your cancellation, you will be charged the full fee. If you have missed your connecting flight please text the driver to avoid double payment. Email: info@talkabouttours.com

HOMESTAY CANCELLATION POLICY



8 BRISTOL AVENUE
BICTON, WA 6157
08 9438 2747
ABN: 51 632 153 149
ACN: 632 153 149

IN THE EVENT OF THE NEED TO CANCEL HOMESTAY ACCOMMODATION AT ANY TIME, THE FOLLOWING CONDITIONS WILL APPLY TO REFUNDS OFFERED:

- No Refund of the placement fee will be made after work has begun on your request.*
- Full Refunds of Accommodation Fees less placement fee will be given if a booking is cancelled seven (7) or more days before your arrival
- Partial Homestay Refunds will be given if your booking is cancelled within seven (7) days of your arrival. You will be charged:
 - One (1) week Accommodation Fee (4 to 7 days)
 - Two (2) weeks accommodation fee 0-3 days

Special Circumstances:

We appreciate that there are sometimes special circumstances where a guest has to cancel for events beyond their control. Guests and/or their agents are to immediately contact our office to discuss the circumstances with our staff.

A refund of all Accommodation fees will be granted for guests who fail to receive a visa



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CANCELLATION POLICY



VIRTUAL PROGRAMS CANCELLATION

ALL VIRTUAL FEES ARE TRANSFERABLE AND CREDITABLE



8 BRISTOL AVENUE
BICTON, WA 6157
08 9438 2747
ABN: 51 632 153 149
ACN: 632 153 149

IN THE EVENT OF THE NEED TO CANCEL YOUR VIRTUAL PROGRAMME AT ANY TIME, THE FOLLOWING CONDITIONS WILL APPLY TO REFUNDS OFFERED:

- No Refund of the placement fee will be made after work has begun on your request.*
- Full Refunds of Fees less placement fee will be given if a booking is cancelled seven (7) or more days before your programme commencement
- Partial Homestay Refunds will be given if your booking is cancelled within seven (7) days of your program's commencement. You will be charged:

One (1) week Fee(4 to 7 days)
Two (2) weeks fee 0-3 days

(2 weeks notice is required for cancellation within an ongoing programme for a full refund)

Special Circumstances:

We appreciate that there are sometimes special circumstances where a guest has to cancel for events beyond their control. Guests and/or their agents are to immediately contact our office to discuss the circumstances with our staff.

You can use your credit for any Talkabout service, virtual or on-land

